

Our staff are trained in The Lobina Way. They understand what it means to be professional but personal. They tackle challenges with positivity and creativity. They foresee problems and work around them before they happen, and multitask to ensure all aspects of your requirement – even those you might not have considered – are dealt with professionally. All of us at Lobina thrive on understanding your needs and earning your trust, so your experience of working with us will stick in the memory for all the right reasons.

One call to Lobina will meet your transport needs. This leaves you to focus on your business, knowing you're in safe, capable and experienced hands.

- Meeting your needs 24/7/365
- Tailored updates by phone, text and email
- Industrial projects worldwide
- Dedicated groupage
- Your one-stop shop for all transport requirements
- Emergency Aid Worldwide Assistance

Simon Lobina



Managing Director

2nd December 2019

## Health and Safety:

People are Lobina Transport's most important asset and the provision of a safe and healthy work environment is therefore one of the company's key priorities. As such, we will:

- Effectively control the health and safety risks of our work activities and prevent accidents and cases of work related ill health.
- Comply with all relevant legal and other requirements that are applicable to our business activities.
- Strive to create and maintain the safest working environment for everyone who works with us (including employees and our contracted 3<sup>rd</sup> parties) and engage all employees on day-to-day health and safety conditions: 'Work Safe Home Safe'.
- Raise awareness, educate and provide training for staff on health and safety matters and provide appropriate resources to ensure that this health and safety policy is implemented in full.
- Provide and maintain plant and equipment and ensure the safe handling and use of substances during work activities.
- Regularly monitor our performance to identify any areas for improvement to ensure that we achieve our health and safety objectives and continually improve our performance.

## Quality:

Lobina Transport is committed to providing its customers with products and services which fulfil their expectations. As such, we will:

- Manage and continually improve a fully documented Quality Management System based on the requirements of BS EN ISO 9001:2015.
- Provide the best possible service to our clients at all times.
- Raise awareness, educate and provide training to staff on quality matters and provide appropriate resources to ensure that this Quality Policy is communicated and implemented in full.
- Regularly monitor our performance, conduct internal quality reviews and identify opportunities for continuous improvement to ensure that we are achieving our quality objectives and targets.

## Environment:

Lobina Transport considers care for the environment to be critically important and is committed to continually improving our environmental performance at all levels. As such, we will:

- Comply with all relevant legal and other requirements that are applicable to our business activities.
- Develop management and operational procedures to prevent pollution, minimise waste, conserve resources and promote recycling wherever practicable.
- Review our management and operational procedures and significant environmental impacts identified will be managed to minimise the harmful effect that may have on the environment.
- Raise awareness, educate and provide training to staff on environmental matters and provide appropriate resources to ensure that this environmental policy is implemented in full.
- Establish environmental objectives and monitor our performance against them.

This QHSE Policy will be communicated within Lobina Transport and will be made available to other interested parties via the organisation's website. The QHSE Policy will be reviewed on an annual basis and, where necessary, revised. Any relevant changes will be communicated to all interested parties.